

## UNIT 4

### ON THE PHONE

- Following phone conversations
- Stating decisions taken at the time of speaking (Future Tense)
- Words related to phone calls
- Words related to emoticons

<b>Words related to emoticons</b>	<b>Communication Ways</b>
<ul style="list-style-type: none"><li>✓ Bored</li><li>✓ Surprised</li><li>✓ Smart</li><li>✓ Embarrassed</li><li>✓ Worried</li><li>✓ Sad</li><li>✓ Excited</li><li>✓ Sleepy</li><li>✓ Scared</li><li>✓ Cool</li><li>✓ Angry</li><li>✓ Happy</li></ul>	<ul style="list-style-type: none"><li>✓ Take face to face</li><li>✓ Make a phone call</li><li>✓ Send an email</li><li>✓ Talk on the mobile /cell</li><li>✓ Text a message</li><li>✓ Send messenger birds</li><li>✓ Use social networks</li><li>✓ Video chat</li><li>✓ Write a letter / postcard</li></ul>

### PHONE CONVERSATIONS

<b>Birinin telefona isterken;</b>	<b>Telefonda kendimizi tanıtırken;</b>
<ul style="list-style-type: none"><li>➤ Could you put me through to Mr. Rock?</li><li>➤ Can I speak to Selçuk?</li><li>➤ Is Bahadır in?</li><li>➤ Can I talk to Zeyno?</li><li>➤ Is Burak there?</li><li>➤ May I speak to Mrs. Rock, please?</li></ul>	<ul style="list-style-type: none"><li>➤ John speaking.</li><li>➤ It is Mary.</li><li>➤ This is Süleyman calling.</li></ul>

<b>Aradığımız kişi oradaysa;</b>	<b>Aradığımız kişi orada değilse ve müsaid değilse;</b>
<ul style="list-style-type: none"><li>➤ Hold on, please. I'll get him.</li><li>➤ Hang on a minute. I'll get her.</li><li>➤ I'll connect you.</li><li>➤ Don't hang up the phone, please. I'll put you through to Mr. Rock.</li><li>➤ Wait a minute, I will get her.</li><li>➤ Let me try to connect you.</li><li>➤ Hold the line, please. I will put you through to the headmaster.</li></ul>	<ul style="list-style-type: none"><li>➤ I am afraid he isn't available at the moment.</li><li>➤ I am afraid she is in a meeting now.</li><li>➤ I afraid he isn't at home right now.</li><li>➤ I am sorry she is sleeping at the moment.</li></ul>

**Aradığımız kişi orda olmadığında mesaj bırakmak istediğimizde ya da karşı taraf mesajımızın olup olmadığını sorduğunda;**

- Would you like to leave a message?
- May I take your message?
- Can you tell her to call me back?
- Do you want to leave a message?
- Can I take your message?

**Telefonla konuştuğumuzda karşı taraf bizim söylediklerimizi anlamadıysa veya biz karşı tarafın söylediğini anlamadığımızda;**

- I beg your pardon?
- Pardon me?
- Can you repeat that, please?
- What?
- Excuse me? Can you say it slowly, please?
- Sorry! What did you say?
- I can't hear you well. It's a bad line.
- Repeat it, please!
- Say it again, please!

## Future Tense (Gelecek zaman)

### Will

- ➔ Cümleye -ecek/-acak anlamı katar.
- ➔ Konuşma anında gelecek zamanla alakalı verilen kararlarda, hayal edilenleri veya tahminleri ifade ederken kullanırız.
- ➔ Hope, think, believe gibi fillerden sonar gelen cümlelerde 'will' yapısını kullanırız.

#### 1. Positive Form (Olumlu hali)

- 'will' yapısını olumlu cümle içersinde kullanırken; öznelerden sonra 'will' getirilir ve 'will' den sonrada fiillerin yalın hali kullanılır.

**Özne + will + V<sub>1</sub>.**

**Examples:** I will come with you.

She will be successful in her career.

They will have a big house.

#### 2. Negative Form (Olumsuz hali),

- Gelecek zamanda olumsuz cümle yaparken 'will' yardımcı fiilinden sonra 'not' olumsuzluk zarfını getiririz ve böylece cümlemizi olumsuz yaparız.

**Özne + will not + V<sub>1</sub>.**

**Özne + won't + V<sub>1</sub>.**

**Examples:** Sandy didn't study the exam, so she won't pass it.

The weather is stormy, so the plane won't leave on time

### 3. Question Form (Soru hali) (Yes / No Questions)

- Soru cümlesi yaparken, 'will' yardımcı fiilini cümle başında yani özden önce kullanırız.

**Will + Özne + V<sub>1</sub>?**

**Yes, Özne will / No, Özne won't**

**Example:** Will you make a career in the future?

Yes, I will

No, I won't

- 'Wh-' sorusu yaptığımızda is 'wh-' soru kalıpları cümle başına gelir ve onlardan sonra 'will' yardımcı fiilini kullanırız.

**Wh- + will + Özne + V<sub>1</sub>.**

**Examples:** What will you do?

When will you go?

❖ **Gelecek zamanla kullanabileceğimiz zaman ifadeleri şunlardır;**

➔ **Next (sonraki/gelecek)** next week /next month /next year

➔ **Later (sonra)** three days later / five months later / two years later

➔ **Tomorrow (yarın)**

#### **USEFUL EXPRESSIONS**

- ✓ I hope so. (Umarım öyledir.)
- ✓ I hope not. (Umarım öyle değildir.)
- ✓ I think ---- (Bence)
- ✓ I believe---- (Inanıyorumki...)
- ✓ Do you think so? (Öyle mi düşünüyorsun?)
- ✓ I will probabaly ---- (Muhtemelen ----- eceğim/acağım.)
- ✓ I suppose ---- (Sanırım.)

### **Important Phrases**

- *to go camping by the lake*
- *to have a driving license*
- *to help disabled children*
- *to plant trees*
- *to give medical care in Africa*
- *to collect garbage for a clean environment*
- *to send materials to the refugees in need*
- *to go to Mersin and Hatay on vacation*
- *to go to the library to study*

### **For what purposes do people call the call center?**

- *To report a problem about delivery*
- *To get more information about donations*
- *To change a product*
- *To make a complaint*
- *To book a room at a hotel,*
- *To get more information about an event*

**Rose:** Hello, Sue. Rose is calling.

**Sue:** Hi, Rose. How are you?

**Rose:** I am fine and you?

**Sue:** I am great, thanks.

**Rose:** Are you doing anything on Sunday evening?

**Sue:** No, not at all. Why are you asking?

**Rose:** I know you like listening to music. Zeyno and I are going to the pop concert on that day. Would you like to come with us?

**Sue:** That sounds awesome. I will enjoy being with you and I can't miss the opportunity.

**Rose:** Well. I will pick you up at seven o'clock on Sunday. Please, be ready on time.

**Sue:** OK. I will be ready on time.

**Rose:** See you, then.

**1. Why does Rose call Sue according to the dialogue above?**

- A) To make an excuse for not attending to an event.
- B) To invite her to an event together.
- C) To learn the lyrics of a song.
- D) To share her ideas and opinions about pop concerts.

**George:** Hello, George speaking.

**Andy:** Hi, George. This is Andy, Wendy's friend from college. - - - ?

**George:** I am afraid she isn't at home now. She has gone out.

**Andy:** That's bad. **George:** Sorry, I don't know. She didn't say anything.

**Andy:** - - - ? It is important and urgent.

**George:** Sure. I will tell her when she gets back. Can I take your phone number?

**Andy:** OK. It is 0987 787 76 76.

**George:** Got it. Have a nice day. Bye!

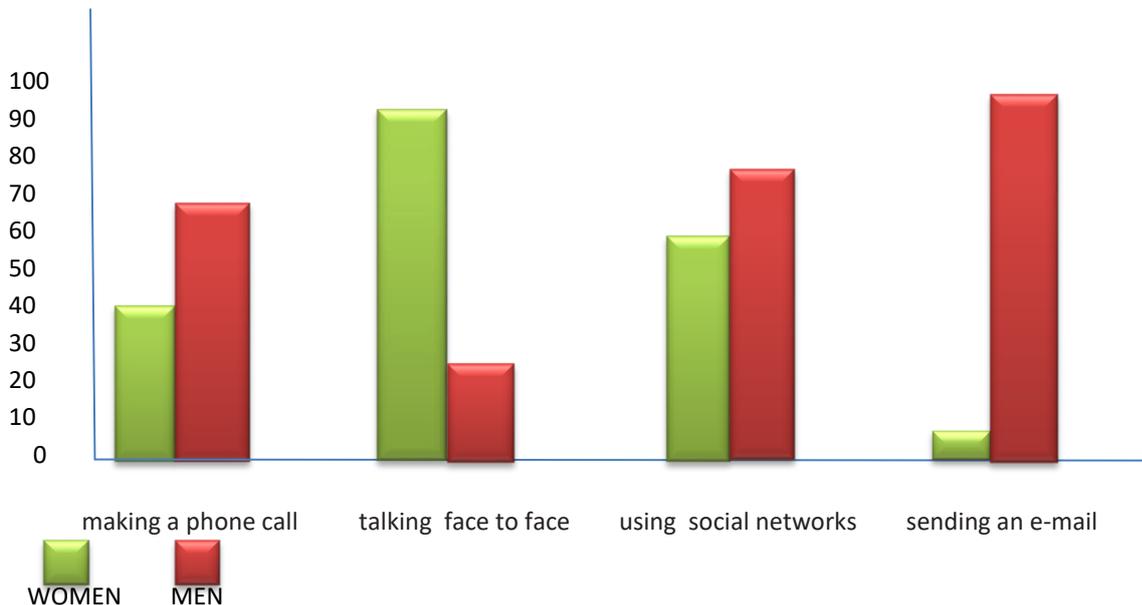
**Andy:** Thank you. Have a nice day.

**2. Which of the following DOESN'T complete the dialogue above?**

- A) Can you tell her to call me as soon as possible?
- B) Would you like to leave a message
- C) Can I speak to her
- D) Do you know when she will come

Researchers asked men and women in Turkey about the ways of communication they preferred.

Here are the results:



**3. Which of the following is CORRECT according to the chart above?**

- A) Most of the women in Turkey prefer using social networks to talking face to face.
- B) Both women and men are crazy about using social networks, because they think it is unbearable.
- C) Sending an e-mail is more popular among men in Turkey, but most of women don't like the way to communicate.
- D) Making a phone call is the best way to keep in touch with friends according to women in Turkey.

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